

Committee

PROTECTION AGAINST HARASSMENT OF WOMEN AT THE WORKPLACE ACT

The Protection against Harassment of Women at the Workplace Act, is a legislative act in Pakistan that seeks to protect women from harassment at their place of work.

To redress grievances pertaining to harassment at workplace, Pakistan Post office has constituted following two committees at Directorate General Level:-

BPS-16 to 22			
Ms. Atifa Riffat	Additional Director General (Financial Services)	Chairman	9260016
Mr. Ihsan Ullah	Deputy Director General (Admin)	Member	9261620
Mrs. Saba Sibghat	Assistant Deputy Director General (Estt)	Member	9261521
BPS-1 to 15			
Mr. Farhan Ali Mirza	Director (International Post Services)	Chairman	9260103
Mrs. Hareem Ayesha (Focal Person)	Assistant Deputy Director General (HR)	Member	9107254
Mrs. Sadia Bano	Superintendent (Board)	Member	9260712

Harassment is a Crime

FOSPAH



HARASSMENT IS A CRIME

اور نہیں! اب بس



- SPEAK UP
- NO MEANS NO



FEDERAL OMBUDSPERSON SECRETARIAT
FOR PROTECTION AGAINST HARASSMENT OF WOMEN
AT THE WORKPLACE (FOSP AH)

For lodging harassment and women's property rights complaints

REACH US AT:

HELPLINE: 03444 367 367

FOSP AH HEAD OFFICE, ISLAMABAD

Postal Address:

First Floor, LG&RD Complex, Behind SBP, Opposite ILO,
Sector: G-5/2, Islamabad, Pakistan
Phone: (+92) 51 9264444
Fax: (+92) 51 9262945
Email: info@fospah.gov.pk

FOSP AH REGIONAL OFFICE, KARACHI

Postal Address:

State Life Building No. 11, 3rd Floor,
Near Zainab market,
Abdullah Haroon Road,
Saddar, Karachi, Pakistan
Phone: (+92) 21 99206444, (+92) 21 99203599
Email: regional-commissionerkhi@fospah.gov.pk

FOSP AH REGIONAL OFFICE, LAHORE

Postal Address:

First Floor, Ali Complex, Opposite Radio Pakistan,
Near Shimla Pahari, Empress Road,
Lahore, Pakistan
Phone: +92 42 99206482-3
Email: regionalheadlhr@fospah.gov.pk

FOSP AH REGIONAL OFFICE, PESHAWAR

Postal Address:

House # 47, Canal Road, Hassan Ghari,
Warsak Road, Near Beaconhouse School,
Peshawar, Pakistan
Phone: (+92) 91 2617111, (+92) 91 2617024
Email: rgnlcommissionerpew@fospah.gov.pk



@fospah



@fospah



@fospah



@fospah



Online Complaint



Women Aligned for Sustainable Youth
Centered Livelihood Action (WASYLA)

Laws and Rules



LAWS AND RULES

RELATING TO
PROTECTION AGAINST HARASSMENT
AND WOMEN'S PROPERTY RIGHTS

FEDERAL OMBUDSPERSON SECRETARIAT
FOR PROTECTION AGAINST HARASSMENT
FOSPAH



LAWS AND RULES

**RELATING TO
PROTECTION AGAINST HARASSMENT
AND WOMEN'S PROPERTY RIGHTS**

**FEDERAL OMBUDSPERSON SECRETARIAT
FOR PROTECTION AGAINST HARASSMENT
FOSPAH**

Al Quran

O you who believe! be maintainers of justice, bearers of witness of Allah's sake, though it may be against your own selves or (your) parents or near relatives; if he be rich or poor, Allah is nearer to them both in compassion; therefore do not follow (your) low desires, lest you deviate; and if you swerve or turn aside, then surely Allah is aware of what you do.

(Surah An-Nisa, Ayat 135)

And for all, we have made heirs to what is left by parents and relatives. And to those whom your oaths have bound [to you] - give them their share. Indeed Allah is ever, over all things, a Witness.

(Surah An-Nisa, Ayat 33)

[They are] avid listeners to falsehood, devourers of [what is] unlawful. So if they come to you, [O Muhammad], judge between them or turn away from them. And if you turn away from them – never will they harm you at all. And if you judge, judge between them with justice. Indeed, Allah loves those who act justly.

(Surah Al-Maidah, Ayat 42)

INDEX

SR. NO	CONTENTS	PAGE NO
1.	THE PROTECTION AGAINST HARASSMENT OF WOMEN AT THE WORKPLACE, ACT 2010	01 - 11
2.	SCHEDULE [SECTION 2(c) AND 11] CODE OF CONDUCT FOR PROTECTION AGAINST HARASSMENT OF WOMEN AT THE WORKPLACE	12 - 15
3.	THE ENFORCEMENT OF WOMEN'S PROPERTY RIGHTS ACT, 2020	16 - 23
4.	THE FEDERAL OMBUDSMEN INSTITUTIONAL REFORMS ACT, 2013	24 - 29
5.	THE PROTECTION AGAINST HARASSMENT OF WOMEN AT THE WORKPLACE (FILING AND DISPOSAL OF COMPLAINTS) RULES, 2013	30 - 35

REGISTERED No. $\frac{M - 302}{L-7646}$

The Gazette



of Pakistan

EXTRAORDINARY
PUBLISHED BY AUTHORITY

ISLAMABAD, THURSDAY, MARCH 11, 2011

PART 1

Acts, Ordinance, President's Orders and Regulations

SENATE SECRETARIAT

Islamabad, the 11th March, 2010

No. F.9 (5)/2009-Legis.— The following Acts of Majlis-e-Shoora (Parliament) received the assent of the President on 9th March, 2010, are hereby published for general information: —

Act No. IV of 2010

An Act to make provision for the protection against harassment of women at the workplace

WHEREAS the Constitution of the Islamic Republic of Pakistan recognizes the fundamental right of citizens to dignity of person;

AND WHEREAS it is expedient to make this provision for the protection of women from harassment at the workplace;

It is hereby enacted as follows:—

1. Short title, extent and commencement.—(1) This Act may be called the Protection against Harassment of women at the Workplace Act, 2010.

- (2) It extends to the whole of Pakistan.
- (3) It shall come into force at once.

2. Definitions. In this Act, unless there is anything repugnant in the subject or context—

- (a) “accused” means an employee or employer of an organization against whom complaint has been made under this Act;
- (b) “CBA” means Collective Bargaining Agent as provided in the Industrial Relations Act, 2008 (IV of 2008) or any other law for the time being in force.
- (c) “Code” means the Code of Conduct as mentioned in the Schedule to this Act;
- (d) “Competent Authority” means the authority as may be designated by the management for the purposes of this Act;
- (e) “complainant” means ¹[any person] who has made a complaint to the ¹[Ombudsperson] or to the Inquiry Committee on being aggrieved by an act of harassment ¹[and shall include a former employee who has been removed or dismissed from service or has resigned, and a parent or guardian where the complainant is a minor];
- ¹[(f) “employee” includes a regular, contractual, piece-rate, gig, temporary, part-time, freelance employee whether employed through express or implied contract on daily, weekly, monthly or hourly basis, and shall include a student, a performer, an artist, a sportsperson, an intern, trainee, a domestic worker, a home-based worker or an apprentice whether working for remuneration or not, or whether working on a voluntary basis or otherwise;]
- (g) “employer” in relation to an organization, means any person or body of persons whether incorporated or not, who or which employs workers in an organization under a contract of

¹Subs. and Ins. by Protection against Harassment of women at the Workplace (Amendment) Act, 2022 (V of 2022), s. 2

employment or in any other manner whatsoever and includes—

- (i) an heir, successor or assign, as the case may be, of such person or, body as aforesaid;
- (ii) any person responsible for the direction, administration, management and control of the management;
- (iii) the authority, in relation of an organization or a group of organizations run by or under the authority of any Ministry or department of the Federal Government or a Provincial Government, appointed in this behalf or, where no authority is appointed, the head of the Ministry or department as the case may be;
- (iv) the office bearer, in relation to an organization run by or on behalf of the local authority, appointed in this behalf, or where no officer is so appointed, the chief executive officer bearer of that authority;
- (v) the proprietor, in relation to any other organization, of such organization and every director, manager, secretary, agent or office bearer or person concerned with the management of the affairs thereof;
- (vi) a contractor or an organization of a contractor who or which undertakes to procure the labour or services of employees for use by another person or in another organization for any purpose whatsoever and for payment in any form and on any basis whatsoever;¹[*]
- (vii) Office bearers of a department or a Division of a Federal or a Provincial or local authority who belong to the managerial, Secretarial or directional cadre or categories of supervisors or agents and those who have been notified for this purpose in the official Gazette;
- ¹[(viii) person discharging any contractual obligations with

¹Subs. and Ins. by Protection against Harassment of women at the Workplace (Amendment) Act, 2022 (V of 2022), s. 2

respect to his employees and expressly or impliedly procures the services or labour of persons whether as freelancers or part-time employees;

- (ix) a person who owns or manages an online or customer to customer or business to customer or any other virtual or remote business; and
- (x) in relation to a dwelling place or house, a person or a household who employs or benefits from the employment of home-based workers, irrespective of the number, time period or type of such worker employed, or the nature of the employment or activities performed by the home-based worker;]

¹[(h) “harassment” means:—

- (i) any unwelcome sexual advance, request for sexual favours, stalking or cyber stalking or other verbal, visual or written communication or physical conduct of a sexual nature or sexually demeaning attitudes, including any gestures or expression conveying derogatory connotation causing interference with work performance or creating an intimidating, hostile or offensive work environment, or the attempt to punish the complainant for refusal to comply to such a request or is made a condition for employment; or
 - (ii) discrimination on basis of gender, which may or may not be sexual in nature, but which may embody a discriminatory and prejudicial mind set or notion, resulting in discriminatory behavior on basis of gender against the complainant;]
- (i) “Inquiry Committee” means the Inquiry Committee established under subsection (1) of section 3;
 - (j) “management” means a person or body of persons responsible for the management of the affairs of an organization and includes an employer;

¹Subs. and Ins. by Protection against Harassment of women at the Workplace (Amendment) Act, 2022 (V of 2022), s. 2

- ¹[(k) “Ombudsperson” means the Ombudsperson appointed under Section 7;]
- (1) “organization” means a Federal or Provincial Government Ministry, Division or department, a corporation or any autonomous or semi autonomous body, Educational Institutes, Medical facilities established or controlled by the Federal or Provincial Government or District Government or registered civil society associations or privately managed a commercial or an industrial establishment or institution, a company as defined in the ¹[Companies Act, 2017 (Act No. XIX of 2017)] and includes any other registered private sector organization or institution ¹[or online business];
- (m) “Schedule” means Schedule annexed to this Act; and
- ¹[(n) “workplace” means the place of work or any place where services are rendered or performed by professionals, including educational institutions, gigs, concerts, studios, performance facilities, courts, highways, sporting facilities and gymnasiums, and shall include any building, factory, open area or a larger geographical area, where the activities of the organization or of employer are carried out and includes any situation that is linked to work or activity outside the office.]

3. Inquiry Committee.—(1) Each organization shall constitute an Inquiry Committee within thirty days of the enactment of this Act to enquire into complaints under this Act.

(2) The Committee shall consist of three members of whom at least one member shall be a woman. One member shall be from senior management and one shall be a senior representative of the employees or a senior employee where there is no CBA.

One or more members can be co-opted from outside the organization if the organization is unable to designate three members from within as described above. A Chairperson shall be designated from amongst them.

(3) In case a complaint is made against one of the members of the Inquiry Committee that member should be replaced by another for that particular case. Such member may be from within or outside the organization.

(4) In case where no competent authority is designated the

¹Subs. and Ins. by Protection against Harassment of women at the Workplace (Amendment) Act, 2022 (V of 2022), s. 2

organization shall within thirty days of the enactment of this Act designate a competent authority.

4. Procedure for holding inquiry.—(1) The Inquiry Committee, within three days of receipt of a written complaint, shall—

- (a) communicate to the accused the charges and statement of allegations leveled against him, the formal written receipt of which will be given;
 - (b) require the accused within seven days from the day the charge is communicated to him to submit a written defense and on his failure to do so without reasonable cause, the Committee shall proceed *ex parte*; and
 - (c) enquire into the charge and may examine such oral or documentary evidence in support of the charge or in defense of the accused as the Committee may consider necessary and each party shall be entitled to cross-examine the witnesses against him.
- (2) Subject to the provisions of this Act and any rules made thereunder the Inquiry Committee shall have power to regulate its own procedure for conducting inquiry and for the fixing place and time of its sitting ¹[and, where applicable, apply appropriate child-sensitive procedures.]
- (3) The following provisions *inter alia* shall be followed by the Committee in relation to inquiry:
- (a) the statements and other evidence acquired in the inquiry process shall be considered as confidential;
 - (b) an officer in an organization; if considered necessary, may be nominated to provide advice and assistance to each party;
 - (c) both parties, the complainant and the accused, shall have the right to be represented or accompanied by a Collective Bargaining Agent representative, a friend or a colleague;
 - (d) adverse action shall not be taken against the

¹Subs. by Protection against Harassment of women at the Workplace (Amendment) Act, 2022 (V of 2022), s. 3

complainant or the witnesses;

- (e) the Inquiry Committee shall ensure that the employer or accused shall in no case create any hostile environment for the complainant so as to pressurize her from freely pursuing her complaint; and
- (f) the Inquiry Committee shall give its findings in writing by recording reasons thereof.*

(4) The Inquiry Committee shall submit its findings and recommendations to the Competent Authority within thirty days of the initiation of inquiry. If the Inquiry Committee finds the accused to be guilty it shall recommend to the Competent Authority for imposing one or more of the following penalties ¹[, as applicable]:

(i) Minor penalties:

- (a) censure;
- (b) withholding, for a specific period, promotion or increment;
- (c) stoppage, for a specific period, at an efficiency bar in the time-scale, otherwise than for unfitness to cross such bar; and
- (d) recovery of the compensation payable to the complainant from pay or any other source of the accused;

(ii) Major penalties:

- (a) reduction to a lower post or time-scale, or to a lower stage in a time-scale;
- (b) compulsory retirement;
- (c) removal from service;
- (d) dismissal from service; ¹[*]
- ¹[(da) suspension or cancellation of a professional license; and]
- (e) Fine. A part of the fine can be used as compensation for the complainant. In case of the owner, the fine

¹Ins. and Omission by Protection against Harassment of women at the Workplace (Amendment) Act, 2022 (V of 2022), s. 3

shall be payable to the complainant.

(5) The Competent Authority shall impose the penalty recommended by the Inquiry Committee under subsection (4) within one week of the receipt of the recommendations of the Inquiry Committee.

(6) The Inquiry Committee shall meet on regular basis and monitor the situation regularly until they are satisfied that their recommendations subject to decision, if any of Competent Authority and Appellate Authority have been implemented.

(7) In case the complainant is in trauma the organization will arrange for psycho-social counseling or medical treatment and for additional medical leave.

(8) The organization may also offer compensation to the complainant in case of loss of salary or other damages.

5. Powers of the Inquiry Committee.—(1) The Inquiry Committee shall have power—

- (a) to summon and enforce attendance of any person and examine him on oath;
- (b) to require the discovery and production of any ¹[documentary, audio or video evidence];
- (c) to receive evidence on affidavits; and
- (d) to record evidence.

(2) The Inquiry Committee shall have the power to inquire into the matters of harassment under this Act, to get the complainant or the accused medically examined by an authorized doctor, if necessary, and may recommend appropriate penalty against the accused within the meaning of subsection (4) of section 4.

(3) The Inquiry Committee may recommend to ¹[Ombudsperson] for appropriate action against the complainant if allegations leveled against the accused found to be false and made with *mala fide* intentions.

(4) The Inquiry Committee can instruct to treat the proceedings confidential.

¹Subs. by Protection against Harassment of women at the Workplace (Amendment) Act, 2022 (V of 2022), ss. 2 and 4

6. Appeal against minor and major penalties.—(1) Any party aggrieved by decision of the Competent Authority on whom minor or major penalty is imposed may within thirty days of written communication of decision prefer an appeal to an ¹[Ombudsperson] established under section 7.

(2) A complainant aggrieved by the decision of the Competent Authority may also prefer appeal within thirty days of the decision to the ¹[Ombudsperson].

(3) The Appellate Authority may, on consideration of the appeal and any other relevant material, confirm, set aside, vary or modify the decision within thirty days in respect of which such appeal is made. It shall communicate the decision to both the parties and the employer.

(4) Until such a time that the ¹[Ombudsperson] is appointed the District Court shall have the jurisdiction to hear appeals against the decisions of Competent Authority and the provisions of subsections (1) to (3) shall *mutatis mutandis* apply.

(5) On the appointment of ¹[Ombudsperson] all appeals pending before the District Court shall stand transferred to ¹[Ombudsperson] who may proceed with the case from the stage at which it was pending immediately before such transfer.

7. ¹[Ombudsperson].—(1) The respective Governments shall appoint an ¹[Ombudsperson] at the Federal and Provincial levels.

(2) A person shall be qualified to be appointed as an ¹[Ombudsperson] who has been a judge of High Court or qualified to be appointed as a judge of High Court. The ¹[Ombudsperson] may recruit such staff as required to achieve the purposes of this Act and the finances will be provided by the respective Governments.

8. ¹[Ombudsperson] to enquire into complaint.—(1) Any ¹[complainant] shall have the option to prefer a complaint either to the ¹[Ombudsperson] or the Inquiry Committee.

(2) The ¹[Ombudsperson] shall within 3 days of receiving a

¹Subs. by Protection against Harassment of women at the Workplace (Amendment) Act, 2022 (V of 2022), ss. 2 and 4

complaint issue a written show cause notice to the accused. The accused, after the receipt of written notice, shall submit written defense to the ¹[Ombudsperson] within five days and his failure to do so without reasonable cause the ¹[Ombudsperson] may precede *ex-parte*. Both the parties can represent themselves before the ¹[Ombudsperson].

(3) The ¹[Ombudsperson] shall conduct an inquiry into the matter according to the rules made under this Act and conduct proceedings as the ¹[Ombudsperson] deems proper.

(4) For the purposes of an investigation under this Act, the ¹[Ombudsperson] may require any office or member of an organization concerned to furnish any information or to produce any document which in the opinion of the ¹[Ombudsperson] is relevant and helpful in the conduct of the investigation.

(5) The ¹[Ombudsperson] shall record his decision and inform both parties and the management of the concerned organization for implementation of the orders.

¹[(6) The Ombudsperson shall decide a case or appeal, as the case may be, within a period of ninety days.]

9. Representation to President or Governor.—Any person aggrieved by a decision of ¹[Ombudsperson] under subsection (5) of section 8, may, within thirty days of decision, make a representation to the President or Governor as the case may be, who may pass such order thereon as he may deem fit ¹[the President or the Governor, as the case may be, shall decide such representation within ninety days.]

10. Powers of the ¹[Ombudsperson].—The ¹[Ombudsperson] shall for the purpose of this Act have the same powers as are vested in a Civil Court under the Code of Civil Procedure, 1908 (Act V of 1908), in respect of the following matters, namely:—

- (i) summoning and enforcing the attendance of any person and examining him on oath;
- (ii) compelling the production of evidence;
- (iii) receiving evidence on affidavits;

¹Subs. and Added. by Protection against Harassment of women at the Workplace (Amendment) Act, 2022 (V of 2022), ss. 2, 5 and 6

- (iv) issuing commission for the examination of witnesses;
- (v) entering any premises for the purpose of making any inspection or investigation, enter any premises where the ¹[Ombudsperson] has a reason to believe that any information relevant to the case may be found; and
- (vi) the ¹[Ombudsperson] shall have the same powers as the High Court has to punish any person for its contempt.

(2) ¹[Ombudsperson] shall while making the decision on the complaint may impose any of the minor or major penalties specified in subsection (4) of section 4.

11. Responsibility of employer.—(1) It shall be the responsibility of the employer to ensure implementation of this Act, including but not limited to incorporate the Code of Conduct for protection against harassment at the workplace as a part of their management policy and to form Inquiry Committee referred to in section 3 and designate a Competent Authority referred to in section 4.

(2) The management shall display copies of the Code in English as well as in language understood by the majority of employees at conspicuous place in the organization and the workplace within six months of the commencement of this Act.

(3) On failure of an employer to comply with the provisions of this section any employee of an organization may file a petition before the District Court and on having been found guilty the employer shall be liable to fine which may extend to one hundred thousand rupees but shall not be less than twenty-five thousand rupees.

12. Provisions of the Act in addition to and not in derogation of any other law. The provisions of this Act shall be in addition to and not in derogation of any other law for the time being in force.

13. Power to make rules. The Federal Government may make rules to carry out the purposes of this Act.

¹Subs. by Protection against Harassment of women at the Workplace (Amendment) Act, 2022 (V of 2022), s. 2

SCHEDULE

[See sections 2(c) and 11]

**CODE OF CONDUCT FOR PROTECTION AGAINST HARASSMENT
OF WOMEN AT THE WORKPLACE**

Whereas it is expedient to make the Code of Conduct at the workplace etc. to provide protection and safety to women against harassment it is hereby provided as under:—

(i) the Code provides a guideline for behavior of all employees, including management, and the owners of an organization to ensure a work environment free of harassment and intimidation;

¹[(ii) “harassment” means.—

- (a) any unwelcome sexual advance, request for sexual favours, stalking or cyber stalking or other verbal, visual or written communication or physical conduct of a sexual nature or sexually demeaning attitudes, including any gestures or expression conveying derogatory connotation causing interference with work performance or creating an intimidating, hostile or offensive work environment, or the attempt to punish the complainant for refusal to comply to such a request or is made a condition for employment; or
- (b) discrimination on basis of gender, which may or may not be sexual in nature, but which may embody discriminatory and prejudicial mind-set or notion, resulting in discriminatory behavior on basis of gender against the complainant:

Provided that a single incident having the effect of making a person uncomfortable or creating a sense of fear or panic at the workplace is also harassment.]

Explanation.—There are three significant manifestations of harassment in the work environment:—

(a) **Abuse of authority**

A demand by a person in authority, such as a

supervisor, for sexual favors in order for the complainant to keep or obtain certain job benefits, be it a wage increase, a promotion, training opportunity, a transfer or the job, itself.

¹[(b) **Creating a hostile environment**

Any unwelcome sexual advance, request for sexual favors, or other verbal or physical conduct of a sexual nature, which interferes with an individual's work performance or creates an intimidating, hostile, abusive or offensive work environment; or any discrimination on basis of gender, which may or may not be sexual in nature, but which may embody a discriminatory and prejudicial mind-set or notion resulting in discriminatory behavior on basis of gender.

The typical "hostile environment" claim, in general, requires finding of a pattern of offensive conduct, however, in cases where the harassment is particularly severe, such as in cases involving physical contact or gender-based discrimination, a single offensive incident will constitute a violation.]

(c) **Retaliation**

The refusal to grant a sexual favor can result in retaliation, which may include limiting the employee's options for future promotions or training, distorting the evaluation reports, generating gossip against the employee or other ways of limiting access to his/her rights. Such behavior is also a part of the harassment.

- (iii) an informal approach to resolve a complaint of harassment may be through mediation between the parties involved and by providing advice and counseling on a strictly confidential basis;
- (iv) a complainant or a staff member designated by the complainant for the purpose may report an incident of harassment informally to her supervisor, or a member of the Inquiry Committee, in

¹Subs. by Protection against Harassment of women at the Workplace (Amendment) Act, 2022 (V of 2022), s. 7

which case the supervisor or the Committee member may address the issue at her discretion in the spirit of this Code. The request may be made orally or in writing;

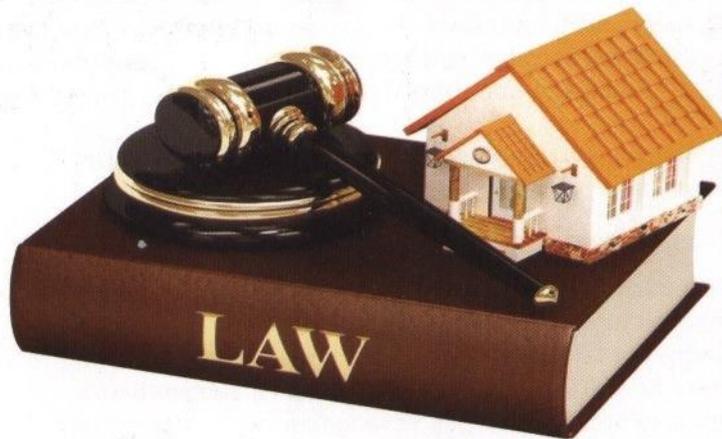
- (v) if the case is taken up for investigation at an informal level, a senior manager from the office or the head office will conduct the investigation in a confidential manner. The alleged accused will be approached with the intention of resolving the matter in a confidential manner;
- (vi) if the incident or the case reported does constitute harassment of a higher degree and the officer or a member reviewing the case feels that it needs to be pursued formally for a disciplinary action, with the consent of the complainant, the case can be taken as a formal complaint;
- (vii) a complainant does not necessarily have to take a complaint of harassment through the informal channel. She can launch a formal complaint at any time;
- (viii) the complainant may make formal complaint through her incharge, supervisor, CBA nominee or worker's representative, as the case may be, or directly to any member of the Inquiry Committee. The Committee member approached is obligated to initiate the process of investigation. The supervisor shall facilitate the process and is obligated not to cover up or obstruct the inquiry;
- (ix) assistance in the inquiry procedure can be sought from any member of the organization who should be contacted to assist in such a case;
- (x) the employer shall do its best to temporarily make adjustments so that the accused and the complainant do not have to interact for official purposes during the investigation period. This would include temporarily changing the office, in case both sit in one office, or taking away any extra charge over and above their contract which may give one party excessive powers over the other's job conditions. The employer can also decide to

send the accused on leave, or suspend the accused in accordance with the applicable procedures for dealing with the cases of misconduct, if required:

- (xi) retaliation from either party should be strictly monitored. During the process of the investigation work, evaluation, daily duties, reporting structure and any parallel inquiries initiated should be strictly monitored to avoid any retaliation from either side.¹[Filing counter-blast suits for defamation etc. are also retaliation. The Ombudsperson or Inquiry Committee, as the case may be, should take notice of this in his or its proceedings.]
- (xii) the harassment usually occurs between colleagues when they are alone, therefore usually it is difficult to produce evidence. It is strongly recommended that staff should report an offensive behavior immediately to someone they trust, even if they do not wish to make a formal complaint at the time. Although not reporting immediately shall not affect the merits of the case; and
- (xiii) the Code lays down the minimum standards of behavior regarding protection of women from harassment at workplace etc. but will not affect any better arrangement that an organization may have developed nor will it bar the grant of protection that employees working in an institute may secure from their employers through negotiation.

¹Added by Protection against Harassment of women at the Workplace (Amendment) Act, 2022 (V of 2022), s. 7

THE ENFORCEMENT OF WOMEN'S PROPERTY RIGHTS ACT, 2020



#Ab Buss
#SayNoToHarassment
#اب بس

ہر اسیت اور ورانہتی و ملکیتی جائیداد میں
حق چھن جانے کے خوف کو دبانا ہے
FOSPAH کو بتانا ہے

**In case of harassment or
denial of property rights:
FOSPAH stands by you and
gives you justice in 02 months, No Cost
Right in inheritance and property
is every woman's right**

FOSPAH عورتوں کو ورانہتی و ملکیتی جائیداد

**REPORT TO
FOSPAH**

میں ان کا حق دلاتا ہے
اور قبضہ مافیا سے جان چھڑواتا ہے

REGISTERED No. M - 302
L.-7646

The Gazette  **of Pakistan**

EXTRAORDINARY
PUBLISHED BY AUTHORITY

ISLAMABAD, SATURDAY, FEBRUARY 29, 2020

PART I

Acts, Ordinances, President's Orders and Regulations

SENATE SECRETARIAT

Islamabad, the 28th February, 2020

No. F. 9(10)/2020-Legis.—The following Acts of *Majlis-e-Shoora* (Parliament) received the assent of the President on the 18th February, 2020 and is hereby published for general information:—

ACT NO. XII OF 2020

An Act to protect and secure the rights of ownership of women in the property

WHEREAS it is expedient to provide for the protection of the rights of ownership and possession of properties owned by women, ensuring that such rights are not violated by means of harassment, coercion, force or fraud;

It is hereby enacted as follows:

1. **Short title, extent and commencement.**—(1) This Act shall be called the Enforcement of Women's Property Rights Act, 2020.

(2) It shall extend to the whole of the Islamabad Capital Territory.

(3) It shall come into force at once.

2. Definitions.— In this Act, unless the context otherwise requires, the following expressions shall have the meanings hereby respectively assigned to them: -

- (a) ‘complainant’ means a woman who files a complaint or for whom proceedings are initiated in respect of the title or possession of her property;
- (b) ‘Government’ means the Federal Government;
- (c) ‘Ombudsman’ means the Ombudsman appointed under section 7 of the Protection against Harassment of Women at the Workplace Act, 2010 (IV of 2010);
- (d) ‘prescribed’ means prescribed by rules;*
- (e) ‘property’ includes any moveable and immovable property; and
- (f) ‘rules’ mean rules made under this Act.

3. Powers of the Ombudsman. —In addition to the powers, functions and authority under this Act and rules made hereunder, the Ombudsman, for the purpose of this Act, shall have the same powers, functions and authority as are vested in the Ombudsman for the Protection against Harassment of Women at the Workplace Act, 2010 (IV of 2010).

4. Complaint to the Ombudsman in case no proceedings in a court of law are pending.—

(1) Any woman deprived of ownership or possession of her property, by any means, may file a complaint to the Ombudsman if no proceedings in a court of law are pending regarding that property:

Provided that the Ombudsman, on its own motion or on a complaint filed by any person including a non-governmental organization, may also initiate action under sub-section (1) in relation to the ownership or possession of a woman’s property, if no proceedings are pending in a

court in respect of that property.

(2) The Ombudsman shall make a preliminary assessment of the complaint filed under sub-section (1) whereafter he may, if the matter requires further probe or investigation, refer the matter to the concerned Deputy Commissioner, who, after calling the record, if necessary, and issuing notices to the complainant or her adversaries, conduct a summary enquiry and submit a report within fifteen days to the Ombudsman.

(3) If the matter does not require any detailed probe, investigation or recording of evidence, the Ombudsman may, after calling any record, if deemed necessary, pass orders under section 5.

(4) The Ombudsman upon receiving the report under sub-section (2), may further conduct such summary enquiry and call for such record as he may deem fit.

(5) The Ombudsman after confronting the report of the concerned Deputy Commissioner and the conclusion and findings of his own enquiry, shall call upon the complainant and her adversaries to submit objections, whereafter he may conduct a hearing, and pass orders under section 5, preferably within sixty days of receipt of the complaint under sub-section (1).

5. Delivery of possession and transfer of ownership of property to women etc. -(1) On conclusion of the proceedings under section 4, if the Ombudsman finds that the complainant has been illegally deprived of ownership or possession of her property, he shall direct the Deputy Commissioner or a state functionary or any private person to take steps so as to restore or confer possession or title of the property to the complainant, including measures to perfect such title.

(2) The Ombudsman may, where deemed fit, direct the officer-in-charge of a police station for such assistance as may be required for the purposes of implementing the

orders passed under sub-section(1).

(3) The concerned Deputy Commissioner shall submit a compliance report within seven days to the Ombudsman in respect of implementation of his orders.

¹[(4) Any person aggrieved by a decision of Ombudsman under sub-section (1), may, within thirty days of decision, make a representation to the President, who may pass such order thereon as he may deem fit.]

6. Reference to court.—(1) Notwithstanding anything contained in sections 4 and 5, if upon preliminary assessment, or upon receiving the report of the Deputy Commissioner or upon conducting further summary enquiries by the Ombudsman himself, he comes to the conclusion that the matter requires in-depth enquiry, investigation or detailed recording of evidence or intricate adjudication, he shall formulate a reference along with all the reports and material collected and submit the same to the concerned Civil Court preferably within sixty days of receipt of the complaint under sub-section (1) of section 4.

(2) Notwithstanding anything contained in any other law, the Civil Court shall entertain the reference under sub-section (1), as a civil suit and proceed further in terms of the Code of Civil Procedure, 1908 (Act V of 1908) and the relevant rules.

7. Complaint to the Ombudsman in case proceedings in a court of law are pending. — (1) Where proceedings in a court of law are pending in relation to the ownership or possession of any property claimed to be owned by a woman, she may file a complaint under this sub-section to the Ombudsman:

Provided that the Ombudsman, on its own motion or on a complaint filed by any person including a non-governmental organization may also initiate action under sub-section (1) in relation to the ownership

¹Ins. by Act X of 2021, s.2.

or possession of a woman's property, even if proceedings are pending in a court in respect of that property.

(2) The Ombudsman shall make a preliminary assessment of the complaint under sub-section (1), whereafter he may, if the matter requires further probe or investigation, refer the matter to the concerned Deputy Commissioner, who, after calling the record, if necessary, and issuing notices to the complainant or her adversaries, conduct a summary enquiry and submit a report within fifteen days to the Ombudsman.

(3) If the matter does not require any detailed probe, investigation or recording of evidence, the Ombudsman may, after calling any record, if deemed necessary, may file a report in the court of law, in which the case is pending, recommending that the proceedings in the court may be terminated or put in abeyance unconditionally or subject to any court order and the Ombudsman be permitted by the court to take further proceedings under this Act.

(4) Before filing of the report under sub-section (3), the Ombudsman shall call upon the complainant and her adversaries to submit objections, and conduct a hearing and pass orders, preferably within thirty days of the hearing, as to whether the Ombudsman will or will not file a report under sub-section (3).

(5) In case the Ombudsman passes an order of not filing a report under sub-section (3), he may advise the complainant to pursue the proceedings in the court of law and terminate the complaint.

(6) The Ombudsman upon receiving the report under sub-section (2), may further conduct such summary inquiry and call for such record as he may deem fit.

8. Loss of rent.—On culmination of proceedings under section 5, the Ombudsman may also direct the complainant to be paid by the person

depriving the said complainant of the use of the property, the amount equivalent to the rent that the property would fetch at the prevalent market rate, for the duration for which the complainant was deprived of the use of such property.

9. Execution of orders.—The Ombudsman may direct any executive state functionary including the relevant Deputy Commissioner where the property of the Complainant is situated, to execute the orders in letter and spirit.

10. Appointment of officers, etc.—For carrying out the object and purpose of this Act, the Federal Government shall appoint such officers as may be required, on such terms and conditions as prescribed.

11. Bar of jurisdiction.—No court or other authority shall have jurisdiction-

- (a) to question the validity of any action taken, or intended to be taken, or order made, or anything or purporting to have been taken, made or done under this Act; or
- (b) to grant an injunction or stay or to make any interim order in relation to any proceeding before, or anything done or intended to be done or purporting to have been done by, or under the orders or at the instance of the Ombudsman.

12. Power to make rules.—The Federal Government may make rules to carry out the purpose of this Act.

REGISTERED No. M-302
L-7646

The Gazette



of Pakistan

EXTRAORDINARY
PUBLISHED BY AUTHORITY

ISLAMABAD, WEDNESDAY, MARCH 20, 2013

PART I

Acts, Ordinances, President's Orders and Regulations
SENATE SECRETARIAT

Islamabad, the 20th March, 2013

No. F. 9(10)/2013-Legis.— The following Act of Majlis-e-Shoora (Parliament) received the assent of the President on 20th March, 2013, is hereby published for general information:—

ACT No. XIV OF 2013

An Act to make institutional reforms for standardizing and harmonizing the laws relating to Federal Ombudsmen institution and the matters ancillary or akin thereto

WHEREAS it is expedient to make institutional reforms for standardizing and harmonizing the laws relating to institution of Federal Ombudsmen and the matters ancillary or akin thereto:

AND WHEREAS, it is expedient to enhance effectiveness of the Federal Ombudsmen to provide speedy and expeditious relief to citizens by redressing their grievances to promote good governance;

AND WHEREAS, it is necessary that in order to enable the Federal Ombudsmen to perform their functions efficiently, they should enjoy administrative and financial autonomy;

NOW, THEREFORE, it is hereby enacted as follows:—

1. **Short title, extent and commencement.**— (1) This Act may be called the Federal Ombudsmen Institutional Reforms Act, 2013.

(2) It extends to the whole of Pakistan.

(3) It shall come into force at once.

2. **Definition.** — In this Act, unless there is anything repugnant in the subject or context, —

(a) **“Agency”** means, the Agency defined in the relevant legislation and in relation to the Establishment of the Office of Wafaqi Mohtasib (Ombudsman) Order, 1983 (P.O. No. 1 of 1983) shall include an Agency in which the Federal Government has any share or which has been licensed or registered by the Federal Government and notified by the Federal Government in the Official Gazette.

(b) **“Ombudsman”** means an Ombudsman appointed under the relevant legislation and includes the Ombudsman appointed under section 21.

(c) **“relevant legislation”** means, the Office of Wafaqi Mohtasib (Ombudsman) Order, 1983 (P.O. No. 1 of 1983), the Establishment of the Office of Federal Tax Ombudsman Ordinance, 2000 (XXXV of 2000), the Insurance Ordinance, 2000 (Ordinance No. XXXIX of 2000), the Banking Companies Ordinance, 1962 (LVII of 1962), and the Protection against Harassment of Women at the Workplace Act, 2010 (IV of 2010).

3. **Tenure of the Ombudsman.**— The Ombudsman shall hold office for a period of four years and shall not be eligible for any extension of tenure or re-appointment as Ombudsman under any circumstances:

Provided that the Ombudsman shall continue to hold office after expiry of his tenure till his successor enters upon the office.

4. **Acting Ombudsman.**— At any time when the office of the Ombudsman is vacant or he is unable to perform his function due to any cause the President shall appoint an Acting Ombudsman who shall perform functions and exercise powers as are vested in the Ombudsman and shall be entitled to all privileges as are admissible to Ombudsman:

Provided that till such time the Acting Ombudsman is appointed, the Wafaqi Mohtasib (Ombudsman) shall act as Ombudsman of the concerned office and in case the Wafaqi Mohtasib is absent or unable to perform functions of his

office, the Federal Tax Ombudsman shall act as Wafaqi Mohtasib (Ombudsman), in addition to his own duties.

5. Removal of Ombudsman.—An Ombudsman may be removed from office through Supreme Judicial Council on the grounds of being incapable of properly performing duties of his office by reason of physical or mental incapacity or found to have been guilty of misconduct.

6. Resignation.— The Ombudsman may resign his office by writing under his hand addressed to the President.

7. Grievance Commissioner.— (1) The Ombudsman shall appoint or designate an officer not below BPS-21 as a Grievance Commissioner in an Agency against which a large number of complaints are received persistently.

(2) The Grievance Commissioner shall exercise the powers and perform the functions as may be specified by the Ombudsman.

8. Oath of office.—An Ombudsman shall take Oath before he enters upon his office in the form as prescribed in the relevant legislation and in case such form is not prescribed in the relevant legislation he shall make oath before the President before he enters upon office in the form set out in the Schedule to this Act.

9. Expeditious disposal of complaints.—(1) The Agency shall, if so required by the Ombudsman submit written comments in a complaint within fifteen days, and this period may be extended for a further period of seven days on a sufficient cause.

(2) The representative of the Agency shall, if so required by the Ombudsman, attend the hearing of complaint, or may request in writing for adjournment with specific reasons, such adjournment if justified shall not be allowed more than seven days.

(3) Disciplinary action shall be taken by the competent authority if there is failure in terms of sub-section (1) or sub-section (2)

(4) The Competent authority shall within fifteen days inform the Ombudsman about the action taken on his orders under sub-section (3).

(5) The Ombudsman shall dispose of the complaint within a period of sixty days.

10. Powers of Ombudsman.— In addition to powers exercised by Ombudsman under the relevant legislation, he shall also have following powers of a civil court, namely:—

- (i) granting temporary injunctions; and
- (ii) implementation of the recommendations, orders or decisions.

11. Temporary Injunction.— The Ombudsman may stay operation of the impugned order or decision for a period not exceeding sixty days.

12. Power to punish for contempt.— An Ombudsman shall have power to punish for contempt as provided in the Contempt of Court Ordinance, 2003 (V of 2003).

13. Review.— (1) The Ombudsman shall have the power to review any findings, recommendations, order or decision on a review petition made by an aggrieved party within thirty days of the findings, recommendations, order or decision.

(2) The Ombudsman shall decide the review petition within forty-five days.

(3) In review, the Ombudsman may alter, modify, amend or recall the recommendation, order or decision.

14. Representation.— (1) Any person or party aggrieved by a decision, order, findings or recommendations of an Ombudsman may file representation to the President within thirty days of the decision, order, findings or recommendations.

(2) The operation of the impugned order, decision, findings or recommendation shall remain suspended for period of sixty days, if the representation is made as per sub-section (1).

(3) The representation shall be addressed directly to the President and not through any Ministry, Division or Department.

(4) The representation shall be processed in the office of the President by a person who had been or is qualified to be a judge of the Supreme Court or has been Wafaqi Mohtasib or Federal Tax Ombudsman.

(5) The representation shall be decided within ninety days.

15. Personal hearing.— It shall not be necessary for the President or the Ombudsman to give personal hearing to the parties and the matter may be

decided on the basis of available record and written comments filed by the Agency.

16. Supply of copies.— The Ombudsman shall supply free of cost copies of the findings and recommendations to the parties within fifteen days of the decision.

17. Administrative and financial power of Ombudsman.— (1) The Ombudsman shall be the Chief Executive and Principal Accounting Officer of the Office and shall enjoy complete administrative and financial autonomy.

(2) The remuneration payable to the Ombudsman and the administrative expenses of the office shall be an expenditure charged upon Federal Consolidated Fund.

(3) The Ombudsman shall have full powers to create new posts and abolish old posts, to change nomenclature and upgrade or downgrade any post provided the expenditure is met from within the allocated budget of the office of Ombudsman.

(4) The Ombudsman shall have full powers to re-appropriate funds from one head of account to another head of account and to sanction expenditure on any item from within the allocated budget.

(5) The Ombudsman may delegate any of his financial powers to a member of the staff not below BPS-21 or equivalent:

Provided that approval of the Ombudsman shall be obtained by the delegatee for exercise of powers under sub-section (3) and for re-appropriation of funds under sub-section (4), before implementation thereof.

18. Bar of jurisdiction.— No court or authority shall have jurisdiction to entertain a matter which falls within the Jurisdiction of an Ombudsman nor any court or authority shall assume jurisdiction in respect of any matter pending with or decided by an Ombudsman.

19. No additional responsibility.— Except as provided in section 4, the Ombudsman shall not—

- (a) hold any other office of profit in the service of Pakistan; or
- (b) occupy any other position carrying the right to remuneration for rendering of services.

20. Holding office of profit after expiry of tenure.—The Ombudsman shall not hold any office of profit in the service of Pakistan, other

than a judicial or quasi-judicial office, before the expiration of two years after he has ceased to hold office nor shall he be eligible, during the tenure of office and for a period of two years thereafter, for election as a member of Parliament or a Provincial Assembly or any local body or take part in any political activity.

21. Miscellaneous.— A women, with an experience of atleast ten years in the matters relating to protection of women against harassment shall also be eligible to be appointed by the President as Ombudsman under the Protection against Harassment of Women at the Workplace Act, 2010 (IV of 2010).

22. Power to make rules.— The Federal Government may, by notification in the Official Gazette, make rules to carry out the purposes of this Act.

23. Removal of difficulties.— If any difficulty arises in giving effect to any provision of this Act, the President may make such Order, as may appear to him to be necessary or expedient for the purpose of removing the difficulty.

24. Overriding effect.— (1) The Provisions of this Act shall have effect notwithstanding anything contained in any other law for the time being in force.

(2) In case there is a conflict between the provisions of this Act and the relevant legislation, the provisions of this Act to the extent of inconsistency, shall prevail.

THE SCHEDULE

[See section 8]

I,.....do solemnly swear that I will bear true faith and allegiance to Pakistan;

That as.....Ombudsman, I will discharge my duties and perform my functions honestly, to the best of my ability, faithfully in a accordance with the laws of the Islamic Republic of Pakistan, and without fear or favour, affection or ill-will;

That I will not allow my personal interest to influence my official conduct or my official decisions;

And that I will not directly or indirectly communicate, or reveal to any person any matter which shall be brought under my consideration, or shall become known to me, as Ombudsman, except as may be required for the due discharge of my duties as Ombudsman.

May Allah Almighty help and guide me (Ameen).

IFTIKHAR ULLAH BABAR,
Secretary.

GOVERNMENT OF PAKISTAN
MINISTRY OF LAW, JUSTICE AND HUMAN RIGHTS

Islamabad the October, 2013

NOTIFICATION

S.R.O. (1)/2013.— In exercise of the powers conferred by section 13 of the Protection against Harassment of Women at the Workplace Act, 2010 (IV of 2010), read with section 22 of the Federal Ombudsmen Institutional Reforms Act, 2013 (XIV of 2013), the Federal Government is pleased to make the following rules, namely:-

1. Short title and commencement.— (1) These rules may be called the Protection against Harassment of Women at the Workplace (Filing and Disposal of Complaints) Rules, 2013.

(2) They shall come into force at once.

2. Definitions.— In these rules, unless there is anything repugnant in the subject or context, —

(a) "Act" means the Protection against Harassment of Women at the Workplace Act, 2010 (IV of 2010);

(b) "Appellate Authority" means an Ombudsman to whom an appeal against decision of a Competent Authority lies under section 6 of the Act;

(c) "Office" means the Office of the Ombudsman; and

(d) "staff" means an officer or an employee of the Office appointed under sub-section (2) of section 7 of the Act and includes advisors, commissioners, consultants, experts, fellows, interns, liaison officers, bailiffs and other staff.

3. Designation of the Competent Authority.— (1) Each organization shall, under sub-section (4) of section 3 of the Act, designate, if not already designated, a competent authority.

(2) A copy of the order designating the Competent Authority shall invariably be sent to the Ombudsman, Federal Government and the respective Provincial Government, as the case may be, and shall be circulated to all employees of the organization.

(3) There shall be no discrimination on the basis of sex, while designating a Competent Authority.

4. Filing a complaint.— (1) A complainant may, under sub-section (1) of section 8 of the Act, prefer a complaint either to the Inquiry Committee through any of its members or the Ombudsman.

(2) The employer shall, with direction of strict confidentiality, be informed by the Inquiry Committee or, as the case may be, the Ombudsman about filing of the complaint immediately after its filing or receipt.

(3) The complainant shall have the option to withdraw with the permission of the Inquiry Committee or, as the case may be, the Ombudsman, his or her complaint at any stage before any decision thereon.

5. Contents of the complaint.— (1) The complaint may contain—

- (a) comprehensive statement of all facts with all necessary details relating to an incident of harassment at the workplace;
- (b) all documents, evidence or other supporting material, in whatever form it may be, such as audio, video or documentary or in any other form;
- (c) names of witnesses; and
- (d) any other material, detail, evidence or person which will be relied upon or have any relation with the incident.

(2) The complainant shall undertake that information contained in his or her complaint is true and correct to the best of his or her knowledge and belief.

(3) A party may amend his or her complaint or defence statement, as the case may be, at any stage of the inquiry before decision.

(4) The complaint shall be duly signed by the complainant or if he or she cannot sign shall affix thumb impression.

6. Inquiry Committee.— (1) Each organization shall, in accordance with sub-section (2) of section 3 of the Act, constitute an Inquiry Committee to inquire into the complaint under the Act.

(2) Where any person resigns from membership of the Inquiry Committee owing to his or her transfer from or leaving the organization or inability to perform his or her functions due to any other reasonable cause,

another person shall be appointed as member in his or her place by the Organization.

7. Procedure of Inquiry Committee.— (1) Subject to section 4 of the Act, the Inquiry Committee shall—

- (a) ensure a non-discriminatory environment for holding inquiry;
- (b) ask for documents or other information relating to incident of reported harassment and consider the same;
- (c) not make public any document or statement of any party to inquiry and shall maintain high standards of confidentiality as provided under clause (a) of sub-section (3) of section 4 of the Act; and
- (d) make suitable arrangements for safe custody of all documents, record or other material relating to proceedings of inquiry.

(2) All documents, information, record, proceedings and findings of the Inquiry Committee shall be confidential and no copies thereof shall be provided to any person not related to the case under the Act or the rules made thereunder.

8. Recommendations and findings.— (1) The recommendations of Inquiry Committee shall be comprehensive and supported with logical arguments and substantiated by available evidence, if any.

(2) The findings and recommendations of Inquiry Committee shall, provided in sub-section (4) of section 4 of the Act, also recommend major or minor penalties, with justification for imposition of such penalty or fine.

(3) The Inquiry Committee may also recommend suitable compensation to complainant in case of loss of salary or other damages.

(4) The Inquiry Committee may provide copy of its report to both the parties free of cost.

9. Imposition of penalty.— (1) On receipt of recommendations and findings of the Inquiry Committee or the Ombudsman, the competent authority shall, within one week of receipt of the recommendations and findings, impose the penalty recommended by the Inquiry Committee or Ombudsman or otherwise refer back the case to Inquiry Committee with observations to be addressed immediately.

(2) Copies of the final order or notification containing a penalty imposed under sub-rule (1) shall be forwarded to the accused and the complainant as well as to the Inquiry Committee or the Ombudsman, as the case may be.

10. Procedure before the Ombudsman.— (1) The show cause notice under sub-section (2) of section 7 of the Act shall contain allegations leveled against the accused by the complainant and be accompanied with a copy of the complaint.

(2) On receipt of written defence of the show cause notice, the Ombudsman shall formulate conclusions to reach some recommendations or findings.

(3) Where the Ombudsman is unable to reach any conclusions as mentioned in sub-rule (2), he shall issue a notice summoning the parties to appear before him on the time and date prescribed in such notice.

(4) On the time and date as prescribed under sub-rule (3), the accused and the complainant shall appear before the Ombudsman with all supporting material, documents, information or other substantial evidence in their custody.

(5) The Ombudsman may also call witnesses, any record from any authority, organization of the accused and the complainant or any other person having some information or document to appear before him and produce such documents, information or to give oral evidence before the Ombudsman.

(6) On perusal of the documents, evidence of the witnesses and hearing the parties, if any, the Ombudsman shall formulate his recommendations and findings.

(7) In the absence of any express provision regarding conduct of proceedings or inquiry, the Ombudsman shall have the power to conduct the proceedings or inquiry as he deems fit and just according to circumstances of the case to arrive at a conclusion and formulate his recommendations and findings in the case.

(8) The Ombudsman shall decide a case under the Act as expeditiously as possible and send to the competent authority a copy of his decision for implementation.

(9) The recommendations, findings and decisions of the Ombudsman shall be comprehensive and supported with logical arguments and substantiated by available evidence.

(10) The decision of the Ombudsman shall also clearly mention major or minor penalties as provided in sub-section (4) of section 4 of the Act with justification for imposition of such penalty.

(11) Copies of the decision shall be sent to the competent authority and both the complainant and accused.

(12) The management or the competent authority of an organization shall, as directed by the Ombudsman, implement the orders of the Ombudsman within fourteen days from the receipt of the orders or within the period specified by the Ombudsman and shall, within five days of execution of such order, inform the Ombudsman, the accused and the complainant of such implementation.

11. Psycho-social counseling or medical treatment or additional medical leave.— The Inquiry Committee or the Ombudsman may, to the employer, recommend appropriate remedial measures in cases where the complainant or the accused is in a state of trauma, depression or other psychological shock.

12. Advice and counseling to parties.— (1) To provide necessary advice and assistance to each of the complainant and the accused under clause (b) of sub-section (3) of section 4 of the Act, the employer may nominate a counseling officer, possessing knowledge of law, human psychology and friendly and mature social behavior, who shall impartially render the advice and assistance.

(2) The counseling officer may, in the light of socio-cultural requirement of the area and organization, recommend to the employer all necessary steps for avoidance of harassment of any kind at workplace.

13. Form of appeal.— (1) Every person preferring an appeal under section 6 of the Act shall do so separately and in his or her own name.

(2) Every appeal preferred under the Act shall contain all material statements and arguments relied upon by the appellant.

(3) The appeal shall be complete in all respects and shall not contain any matter which is derogatory and accusatory or disrespectful or in improper language.

(4) Every appeal shall be signed or affixed with thumb impression by the appellant and submitted directly to the appellate authority.

(5) Contents of the appeal shall be verified by the aggrieved party to be true to his or her knowledge and belief.

14. Repeal.— The Protection against Harassment of Women at the Workplace Rules, 2010 are hereby repealed.

[No.....]

**(Ali Ahmed)
Section Officer**

For lodging harassment and women's property rights complaints

REACH US AT:

HELPLINE: 03444 367 367

FOSP AH HEAD OFFICE, ISLAMABAD

Postal Address:

First Floor, LG&RD Complex, Behind SBP, Opposite ILO,
Sector: G-5/2, Islamabad, Pakistan
Phone: (+92) 51 9264444
Fax: (+92) 51 9262945
Email: info@fospah.gov.pk

FOSP AH REGIONAL OFFICE, KARACHI

Postal Address:

State Life Building No. 11, 3rd Floor,
Near Zainab market,
Abdullah Haroon Road,
Saddar, Karachi, Pakistan
Phone: (+92) 21 99206444, (+92) 21 99203599
Email: regional-commissionerkhi@fospah.gov.pk

FOSP AH REGIONAL OFFICE, LAHORE

Postal Address:

First Floor, Ali Complex, Opposite Radio Pakistan,
Near Shimla Pahari, Empress Road,
Lahore, Pakistan
Phone: +92 42 99206482-3
Email: regionalheadlhr@fospah.gov.pk

FOSP AH REGIONAL OFFICE, PESHAWAR

Postal Address:

House # 47, Canal Road, Hassan Ghari,
Warsak Road, Near Beaconhouse School,
Peshawar, Pakistan
Phone: (+92) 91 2617111, (+92) 91 2617024
Email: rgnlcommissionerpew@fospah.gov.pk



@fospah



@fospah



@fospah

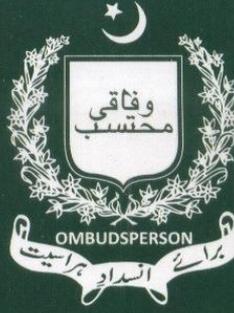


@fospah



Online Complaint

**Federal Ombudsperson Secretariat
For Protection against Harassment of Women
at the Workplace
(FOSPAH)**



**FEDERAL OMBUDSPERSON SECRETARIAT
FOR PROTECTION AGAINST HARASSMENT OF WOMEN
AT THE WORKPLACE
(FOSPAH)**

**WISHING YOU
A HAPPY NEW YEAR (2024)
& SEASON'S GREETINGS**

**FOSPAH's Mission
Protection Against Harassment &
Enforcement of Women's Property Rights**

REACH US AT



@fospah



@fospah



@fospah



@fospah



Online Complaint



**FEDERAL OMBUDSPERSON SECRETARIAT
FOR PROTECTION AGAINST HARASSMENT OF WOMEN**

FOSPAH

HARASSMENT IS A CRIME

اور نہیں! اب بس

ہراسیت اور وراثتی و ملکیتی جائیداد

میں حق چھن جانے پر

اپنی آواز اٹھائیں، اپنا وقار بنائیں

Report To FOSPAH



Helpline:
03444 367 367



Online Complaint
www.fospah.gov.pk



@fospah



info@fospah.gov.pk



**FEDERAL OMBUDSPERSON SECRETARIAT
FOR PROTECTION AGAINST HARASSMENT OF WOMEN
FOSPAH**

JANUARY 2024

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

#SayNoToHarassment

#AbBuss

REACH US AT



@fospah



@fospah



@fospah



@fospah



Online Complaint



FEDERAL OMBUDSPERSON SECRETARIAT FOR PROTECTION AGAINST HARASSMENT OF WOMEN

FOSPah

HARASSMENT IS A CRIME

اور نہیں! اب بس

HARASSMENT

- (i) any unwelcome sexual advance, request for sexual favours, stalking or cyber stalking or other verbal, visual or written communication or physical conduct of a sexual nature or sexually demeaning attitudes, including any gestures or expression conveying derogatory connotation causing interference with work performance or creating an intimidating, hostile or offensive work environment, or the attempt to punish the complainant for refusal to comply to such a request or is made a condition for employment; or
- (ii) discrimination on basis of gender, which may or may not be sexual in nature, but which may embody a discriminatory and prejudicial mind set or notion, resulting in discriminatory behavior on basis of gender against the complainant.



Helpline:
03444 367 367



Online Complaint
www.fospah.gov.pk



@fospah



info@fospah.gov.pk



**FEDERAL OMBUDSPERSON SECRETARIAT
FOR PROTECTION AGAINST HARASSMENT OF WOMEN**

FOSP AH

FEBRUARY 2024

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
				1	2	3
4	Kashmir Day 5	6	7	8	9	10
11	National Women's Day 12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29		

#SayNoToHarassment

#AbBuss

REACH US AT



@fospah



@fospah



@fospah



@fospah



Online Complaint



**FEDERAL OMBUDSPERSON SECRETARIAT
FOR PROTECTION AGAINST HARASSMENT OF WOMEN**

FOSPAH

HARASSMENT IS A CRIME

اور نہیں! اب بس

**REPORT TO
FOSPAH**

**Speak up
against
workplace
harassment
because your
voice matters**



Helpline:
03444 367 367



Online Complaint
www.fospah.gov.pk



@fospah



info@fospah.gov.pk



FEDERAL OMBUDSPERSON SECRETARIAT FOR PROTECTION AGAINST HARASSMENT OF WOMEN

FOSPAH

MARCH 2024

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
					1	2
3	4	5	6	7	International Women's Day 8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	Pakistan Day 23
24	25	26	27	28	29	30
31						

#SayNoToHarassment

#AbBuss

REACH US AT



@fospah



@fospah



@fospah



@fospah



Online Complaint



FEDERAL OMBUDSPERSON SECRETARIAT
FOR PROTECTION AGAINST HARASSMENT OF WOMEN

FOSPAAH

HARASSMENT IS A CRIME

اور نہیں! اب بس

لوگ کیا کہیں گے؟

ایسے طعنوں سے نہیں گھبراانا ہے

کو بتانا ہے **FOSPAAH**



Helpline:

03444 367 367



Online Complaint

www.fospah.gov.pk



@fospah



info@fospah.gov.pk



FEDERAL OMBUDSPERSON SECRETARIAT FOR PROTECTION AGAINST HARASSMENT OF WOMEN

FOSPAH

APRIL 2024

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	1	2	3	4	5	6
			Eid ul-Fitr Day 1	Eid ul-Fitr Day 2	Eid ul-Fitr Day 3	
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

#SayNoToHarassment

#AbBuss

REACH US AT



@fospah



@fospah



@fospah



@fospah



Online Complaint



FEDERAL OMBUDSPERSON SECRETARIAT
FOR PROTECTION AGAINST HARASSMENT OF WOMEN

FOSPAH

HARASSMENT IS A CRIME

اور نہیں! اب بس

ہر اسدیت سے نہیں گھبرانا ہے

مقام کارپرو وقار بنانا ہے

کو بتانا ہے **FOSPAH**



Helpline:
03444 367 367



Online Complaint
www.fospah.gov.pk



@fospah
info@fospah.gov.pk



FEDERAL OMBUDSPERSON SECRETARIAT FOR PROTECTION AGAINST HARASSMENT OF WOMEN

FOSPAH

MAY 2024

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
			Labour Day 1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

#SayNoToHarassment

#AbBuss

REACH US AT



@fospah



@fospah



@fospah



@fospah



Online Complaint



FEDERAL OMBUDSPERSON SECRETARIAT
FOR PROTECTION AGAINST HARASSMENT OF WOMEN

FOSPAH

HARASSMENT IS A CRIME

اور نہیں! اب بس

عزت سب کا حق ہے

اپنا حق لینا ہے

**REPORT TO
FOSPAH**

کو بتانا ہے **FOSPAH**



Helpline:
03444 367 367



Online Complaint
www.fospah.gov.pk



@fospah



info@fospah.gov.pk



FEDERAL OMBUDSPERSON SECRETARIAT FOR PROTECTION AGAINST HARASSMENT OF WOMEN FOSPAH

JUNE 2024

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
	Eid-ul-Azha Day 1	Eid-ul-Azha Day 2	Eid-ul-Azha Day 3			
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30						

#SayNoToHarassment

#AbBuss

REACH US AT



@fospah



@fospah



@fospah



@fospah



Online Complaint

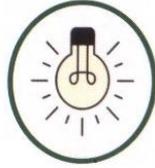


**FEDERAL OMBUDSPERSON SECRETARIAT
FOR PROTECTION AGAINST HARASSMENT OF WOMEN**

FOSPah

HARASSMENT IS A CRIME

اور نہیں! اب بس



**DID YOU
KNOW?**

**TRANSGENDER RIGHTS ARE ALSO
PROTECTED UNDER THE PROTECTION
AGAINST HARASSMENT OF WOMEN AT
THE WORKPLACE ACT 2010
(AMENDED IN 2022)**



Helpline:
03444 367 367



Online Complaint
www.fospah.gov.pk



@fospah
info@fospah.gov.pk



FEDERAL OMBUDSPERSON SECRETARIAT FOR PROTECTION AGAINST HARASSMENT OF WOMEN

FOSPAH

JULY 2024

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	Ashura Day 1 16	Ashura Day 2 17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

#SayNoToHarassment

#AbBuss

REACH US AT



@fospah



@fospah



@fospah



@fospah



Online Complaint



**FEDERAL OMBUDSPERSON SECRETARIAT
FOR PROTECTION AGAINST HARASSMENT OF WOMEN**

FOSPAAH

HARASSMENT IS A CRIME

اور نہیں! اب بس

Did you know?

**Unwanted offers, Messages,
Unwanted touch, Mental &
physical intimidation, Verbal
abuse are harassment**

**REPORT TO
FOSPAAH**



Helpline:
03444 367 367



Online Complaint
www.fospah.gov.pk



@fospah



info@fospah.gov.pk



FEDERAL OMBUDSPERSON SECRETARIAT FOR PROTECTION AGAINST HARASSMENT OF WOMEN

FOSPAH

AUGUST 2024

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
				1	2	3
4	5	6	7	8	9	10
11	12	13	Independence Day 14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

#SayNoToHarassment

#AbBuss

REACH US AT



@fospah



@fospah



@fospah



@fospah



Online Complaint



**FEDERAL OMBUDSPERSON SECRETARIAT
FOR PROTECTION AGAINST HARASSMENT OF WOMEN**

FOSPAAH

HARASSMENT IS A CRIME

اور نہیں! اب بس

And for all, We have made heirs to what is left by parents and relatives. And to those whom your oaths have bound [to you] - **GIVE THEM THEIR SHARE. Indeed Allah is ever, over all things, a Witness.**

The Quran 04:33 (Surah an-Nisa)



**Helpline:
03444 367 367**



**Online Complaint
www.fospah.gov.pk**



@fospah



info@fospah.gov.pk



FEDERAL OMBUDSPERSON SECRETARIAT FOR PROTECTION AGAINST HARASSMENT OF WOMEN

FOSPAH

SEPTEMBER 2024

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
1	2	3	4	5	Defence Day 6	7
8	9	10	11	12	13	14
15	Eid Milad-ul-Nabi 16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

#SayNoToHarassment

#AbBuss

REACH US AT



@fospah



@fospah



@fospah



@fospah



Online Complaint



FEDERAL OMBUDSPERSON SECRETARIAT
FOR PROTECTION AGAINST HARASSMENT OF WOMEN

FOSPAAH

HARASSMENT IS A CRIME

اور نہیں! اب بس

ہراسیت کے خلاف گھریلو ملازمین

بھی وفاقی محتسب برائے انسدادِ

ہراسیت میں شکایات درج

کروا سکتے ہیں۔



Helpline:

03444 367 367



Online Complaint

www.fospah.gov.pk



@fospah



info@fospah.gov.pk



**FEDERAL OMBUDSPERSON SECRETARIAT
FOR PROTECTION AGAINST HARASSMENT OF WOMEN**

FOSP AH

OCTOBER 2024

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

#SayNoToHarassment

#AbBuss

REACH US AT



@fospah



@fospah



@fospah



@fospah



Online Complaint



FEDERAL OMBUDSPERSON SECRETARIAT
FOR PROTECTION AGAINST HARASSMENT OF WOMEN

FOSPAH

HARASSMENT IS A CRIME

اور نہیں! اب بس

16 DAYS OF
ACTIVISM

Against Gender Based Violence



**THE FIGHT AGAINST
HARASSMENT AND VIOLENCE
CONTINUES EVERYDAY**



Helpline:
03444 367 367



Online Complaint
www.fospah.gov.pk



@fospah



info@fospah.gov.pk



**FEDERAL OMBUDSPERSON SECRETARIAT
FOR PROTECTION AGAINST HARASSMENT OF WOMEN**

FOSP AH

NOVEMBER 2024

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
					1	2
						Allama Iqbal Day
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30

#16DaysOfActivism

#OrangeTheWorld

REACH US AT



@fospah



@fospah



@fospah



@fospah



Online Complaint

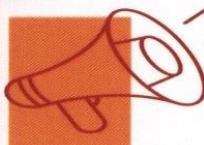


FEDERAL OMBUDSPERSON SECRETARIAT
FOR PROTECTION AGAINST HARASSMENT OF WOMEN

FOSPAAH

HARASSMENT IS A CRIME

اور نهى! اب بس



**16 Days of
Activism**



**Equal Rights, Equal Opportunities:
Stand for Women**

**WOMEN'S RIGHTS ARE HUMAN
RIGHTS**



Helpline:
03444 367 367



Online Complaint
www.fospah.gov.pk



@fospah
info@fospah.gov.pk



FEDERAL OMBUDSPERSON SECRETARIAT FOR PROTECTION AGAINST HARASSMENT OF WOMEN FOSPAH

DECEMBER 2024

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	Quaid-e-Azam Day/ Christmas 25	26	27	28
29	30	31				

#16DaysOfActivism

#OrangeTheWorld

REACH US AT



@fospah



@fospah



@fospah



@fospah



Online Complaint

CODE OF CONDUCT

Under Protection Against Harassment at the Workplace Act, 2010
[Schedule Sections 2 (c) and 11]

Whereas it is expedient to make the Code of Conduct at the workplace etc. to provide protection and safety to women against harassment it is hereby provided as under:

GUIDELINES TO ENSURE A HARASSMENT FREE WORK ENVIRONMENT

It is the **responsibility** of every employer to provide a conducive work environment

Harassment means:

(a) any unwelcome sexual advance, request for sexual favours, stalking or cyber stalking or other verbal, visual or written communication or physical conduct of a sexual nature or sexually demeaning attitudes, including any gestures or expression conveying derogatory connotation causing interference with work performance or creating an intimidating, hostile or offensive work environment, or the attempt to punish the complainant for refusal to comply to such a request or is made a condition for employment; or

(b) discrimination on basis of gender, which may or may not be sexual in nature, but which may embody discriminatory and prejudicial mind-set or notion, resulting in discriminatory behavior on basis of gender against the complainant:

Provided that a single incident having the effect of making a person uncomfortable or creating a sense of fear or panic at the workplace is also harassment.

Three Significant Manifestations of Harassment:

- i. **Abuse of Authority** means demanding sexual favours from a subordinate for the subordinate to keep or obtain job benefits.
- ii. **Hostile environment** is one where the complainant feels uneasy, abused or intimidated resulting in interference with the complainant's work performance.
- iii. **Retaliation** for refusing a sexual favor resulting in limited promotion opportunities for the complainant, gossiping about/ maligning the complainant or distorting the complainant's evaluation reports etc.

Complaint in Organization:

- **Every organization must have an Inquiry Committee**, consisting of three members of whom at least one should be a woman.
- The complainant can lodge the complaint with any member of the Inquiry Committee.
- The names and contact details of the members of the Inquiry Committee should be publicly displayed.
- Adjustment should be made by the employers such as:
 - i. Complainant and accused should not be required to meet for official business.
 - ii. Extra charge that gives one party excessive power over the other party should be taken away.
 - iii. Retaliation should be strictly monitored.
- The complainant can also file a complaint before the Inquiry Committee through her Incharge, Supervisor, CBA nominee or worker's representative.
- If the Inquiry Committee does not exist/ is not functional in an organization, a complaint can be filed at FOSPAH.

Appeal before FOSPAH:

- Any person aggrieved by the Inquiry Committee's decision can file an appeal before FOSPAH within 30 days of the decision.

Modes of Complaint at FOSPAH:

- A fresh complaint can be filed before the Federal Ombudsperson through the following means:
 1. Online
 2. By post
 3. In person.



Helpline:
03444 367 367



Online Complaint
www.fospah.gov.pk



@fospah



info@fospah.gov.pk

ضابطہ اخلاق

کام کی جگہ پر خواتین کو ہراساں کرنے سے تحفظ کیلئے ضابطہ اخلاق ایکٹ، ۲۰۱۰

شیڈول (دفعات ۲ (ج) اور ۱۱)

جبکہ خواتین کو ہراساں کیے جانے کے خلاف تحفظ فراہم کرنے کے لیے کام کی جگہوں پر ضابطہ اخلاق بنانا ضروری ہے۔
جو ذیل میں فراہم کیا گیا ہے:

ہر ادارے پر لازم و ملزوم ہے کہ وہ اپنے ادارے میں کام کرنے والوں کو ہراسیت کے خلاف ان کے حقوق کی آگاہی دے اور ضابطہ اخلاق کام کے نمایاں مقامات پر آویزاں کرے۔

ہراسیت کیا ہے:

کوئی بھی ناپسندیدہ جنسی عمل، جنسی خواہشات کا اظہار، گھور ناپسندیدہ لہجہ یا سانسناکنگ یا دیگر زبانی، بصری یا تحریری رابطہ یا جنسی نوعیت کا جسمانی برتاؤ یا جنسی طور پر توہین آمیز سلوک سمیت کوئی بھی اشارے یا اظہار، توہین آمیز مفہوم کا اظہار کرنے والے کام جو کہ کارکردگی میں مداخلت کا باعث بنتے ہیں، دھمکی آمیز، معاندانہ یا جارحانہ کام کا ماحول بنانا، یا شکایت کنندہ کو ایسی درخواست کی تعمیل کرنے سے انکار کرنے پر سزا دینے کی کوشش کرنا یا ملازمت کے لیے شرط رکھنا؛ یا جنس کی بنیاد پر امتیازی سلوک، خواہ وہ جنسی نوعیت کا ہو یا نہ ہو، لیکن جو امتیازی اور متعصبانہ ذہنیت دکھاتا ہو، جس کے نتیجے میں شکایت کنندہ کے خلاف جنس کی بنیاد پر امتیازی سلوک کیا جائے۔

ہراسیت کی تین قسمیں:

- ۱۔ **اختیارات کا غلط استعمال:** کوئی بھی بااختیار افسر جو اپنے ماتحت کو نوکری میں فائدہ پہنچانے کی غرض سے جسمانی تعلق رکھنے پر مجبور کرے۔
- ۲۔ **دفتری ماحول میں خوف و ہراس پیدا کرنا:** جس سے کام کرنے کی جگہ پر ملازمین اپنے آپ کو غیر محفوظ سمجھیں۔
- ۳۔ **انتقامی کارروائی:** ایسا افسر جو اپنی ناجائز خواہشات پوری نہ ہونے پر انتقامی طور پر اپنے ماتحت کے کام میں رکاوٹ پیدا کرے۔

• ہر ادارے پر یہ لازم ہے کہ وہ "تحفظ برائے ہراسیت بمقام کار ایکٹ ۲۰۱۰" کے تحت **انگوائزی کمیٹی بنائے۔**

- انگوائزی کمیٹی (۳) افراد پر مشتمل ہوگی جن میں سے کم از کم ایک خاتون کا ہونا لازمی ہے۔
- ادارے میں شکایت کمیٹی کے کسی بھی فرد کو کسی جاسکتی ہے۔
- انگوائزی کمیٹی کے ممبران کے نام اور رابطے کی تفصیلات دفتر میں نمایاں مقامات پر آویزاں کرے۔
- دوران انگوائزی درخواست گزار اور الزام کنندہ کو ایک دوسرے سے علیحدہ کر دیا جائے۔
- انتقامی کارروائی پر کڑی نظر رکھی جائے گی۔
- شکایت کنندہ اپنی شکایت اپنے انچارج، سپروائزر، سی بی اے کے نامزد یا کارکن کے نمائندے کے ذریعے بھی درج کروا سکتی ہے۔
- اگر ادارے میں انگوائزی کمیٹی موجود نہیں ہے یا فعال نہیں ہے تو FOSPAH میں شکایت درج کروائی جاسکتی ہے۔

- متاثرہ فرد جو کہ کمیٹی کے فیصلے سے متفق نہ ہو، وہ FOSPAH میں اپیل کر سکتا ہے۔
- اپیل فیصلہ آنے کے ۳۰ دن کے اندر کی جاسکتی ہے۔

- ادارے کے علاوہ وفاقی محتسب برائے انسداد ہراسیت کے پاس بھی شکایات درج کروائی جاسکتی ہیں۔
- FOSPAH میں شکایت آن لائن یا بذریعہ ڈاک یا خود بھی جمع کروائی جاسکتی ہے۔

اپنے ادارے میں
انگوائزی کمیٹی
کو شکایت:

FOSPAH میں اپیل:

FOSPAH میں شکایت:

REACH US AT



@fospah



@fospah



@fospah



@fospah



Online Complaint

ENFORCEMENT OF WOMEN'S PROPERTY RIGHTS ACT, 2020

FOSPAH is now empowered to protect and secure the rights of ownership and possession of women in inherited or owned property, movable or immovable, situated in Islamabad Capital Territory (ICT).

- The aggrieved woman or anybody on her behalf can file a complaint before FOSPAH.
- The Ombudsperson can also take **suo motu notice** of such matters.
- The Complaint shall be decided expeditiously.

حقوق جائیداد برائے خواتین ایکٹ ۲۰۲۰

ایسی خواتین جن کو اپنی منقولہ یا غیر منقولہ وراثتی اور ملکیتی جائیداد، جو کہ اسلام آباد کی حدود میں واقع ہیں، سے محروم رکھا گیا ہے وہ اپنی شکایت وفاقی محتسب میں درج کروائیں۔

• متاثرہ خاتون خود یا بذریعہ نمائندہ شکایت دائر کر سکتی ہے۔

• وفاقی محتسب از خود نوٹس لینے کا اختیار بھی رکھتا ہے۔

• شکایت کا فیصلہ کم سے کم وقت میں کیا جائے گا۔



FEDERAL OMBUDSPERSON SECRETARIAT FOR PROTECTION AGAINST HARASSMENT OF WOMEN FOSPAH



Helpline:

03444 367 367



Online Complaint

www.fospah.gov.pk



@fospah

info@fospah.gov.pk

2025 CALENDAR

JANUARY

S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

FEBRUARY

S	M	T	W	T	F	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	

MARCH

S	M	T	W	T	F	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

APRIL

S	M	T	W	T	F	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

MAY

S	M	T	W	T	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

JUNE

S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

JULY

S	M	T	W	T	F	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

AUGUST

S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

SEPTEMBER

S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

OCTOBER

S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

NOVEMBER

S	M	T	W	T	F	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30						

DECEMBER

S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

REACH US AT



@fospah



@fospah



@fospah



@fospah



Online Complaint

REACH US AT

HELPLINE: 03444 367 367



@fospah



@fospah



@fospah



@fospah



Online Complaint

FOSPAH HEAD OFFICE, ISLAMABAD

First Floor, LG&RD Complex, Behind SBP, Opposite ILO,
Sector: G-5/2, Islamabad, Pakistan

Phone: (+92) 51 9264444

Fax: (+92) 51 9262945

Email: info@fospah.gov.pk

FOSPAH REGIONAL OFFICE, KARACHI

State Life Building No. 11, 3rd Floor,
Near Zainab market,

Abdullah Haroon Road,
Saddar, Karachi, Pakistan

Phone: (+92) 21 99206444, (+92) 21 99203599

Email: regional-commissionerkhi@fospah.gov.pk

FOSPAH REGIONAL OFFICE, LAHORE

First Floor, Ali Complex, Opposite Radio Pakistan,
Near Shimla Pahari, Empress Road,
Lahore, Pakistan

Phone: +92 42 99206482-3

Email: regionalheadlhr@fospah.gov.pk

FOSPAH REGIONAL OFFICE, PESHAWAR

House # 47, Canal Road, Hassan Ghari,
Warsak Road, Near Beaconhouse School,
Peshawar, Pakistan

Phone: (+92) 91 2617111, (+92) 91 2617024

Email: rgnlcommissionerpew@fospah.gov.pk