

EXPRESS MAIL SERVICE (EMS)

For prompt transmission and speedy delivery of international postal articles, Express Mail Service (EMS) is offered at Major domestic locations for **104** countries of the world. Documents, packets and parcels can be sent through EMS.

SPECIAL FEATURES OF THE SERVICE

- A truly global Fast & Economical Solution for dispatch of documents/ merchandise
- Viable/speedy transshipment and prompt delivery
- Direct dispatches for most of the countries
- Government undertakes liability in case of loss
- Pick up facility for bulk registered customers
- Global track & trace facility.

Maximum Weight of An EMS Item:

- An EMS item will be accepted for booking up to a maximum weight of 30 KG

Maximum Size:

- Length 1.50 meters for any one dimension
- Length and girth combined 3 meters

Terms & Conditions:

- The complete mailing address should be accurate and neatly written/ typed
- Telephone numbers of sender and addressee should also be indicated on the item to be sent
- Each item shall be packed and closed in a manner with proper weight, shape and the nature of contents as well as the mode of transportation and duration of conveyance
- Each item shall be packed and closed so as not to pose any threat either to the handling official or damage other mail/ postal equipment/ articles

ITEMS CONTAINING GOODS OR MERCHANDISE REQUIRING CUSTOMS INSPECTION

- All outbound EMS items are subject to Customs inspection and clearance and should satisfy local Export Regulation's and destination countries' Import Regulations.
- Each item containing goods or merchandise shall be accompanied by properly completed Customs declaration.
- The contents of each such item shall be shown in detail on the customs declaration conspicuously and discretely.
- For the convenience of customers, it is advised to download CDS Mobile Application and create a declaration in it an write the ticket number generated on the Custom Declaration Form for quick processing of EMS article.

Compensation:

- Provided that a complaint regarding loss, non-delivery of an EMS item is preferred to the office concerned within 30 days of an article, in case of an established loss of an EMS article due to the fault of the Post, the liability will be accepted and compensation made commensurate with actual loss to the maximum extent of the following limits:-
 - For an item containing only documents : 30 SDR
 - For an item containing other articles : 130 SDR

Prohibition:

- Animal, arms/ammunitions, Explosives, Coins, Bank notes, Currency note, Securities of any kind payable to the bearer, traveler cheques, platinum, Gold or Silver, precious Stones/Metals, other valuable articles/Stamps, Pornographic Material, Passport, Hazardous or Composedly Material, Narcotic's, Antique Blank Cheques, Blank Credit Cards, Gambling Devices, Radioactive material, perishables biological substances, infection substances, etc.
- Prohibition laid down in Universal Postal Union Convention shall also apply to EMS article.

EMS Tariff Effective from 16th August, 2022			
S.No	Name of Country	For 1st Kg	Addl. Kg
1	Afghanistan	5470	670
2	Albania	7870	2205
3	Algeria	6610	1805
4	Argentina	6810	2540
5	Australia	5290	2575
6	Austria	6290	1600
7	Azerbaijan	5710	915
8	Bahrain	5690	890

9	Bangladesh	3480	815
10	Belarus	8280	2180
11	Belgium	6220	1845
12	Bhutan	6230	1475
13	Bolivia	9530	4285
14	Bosnia & Herzegovina	6950	1550
15	Botswana	8200	2100
16	Brazil	8380	3575
17	Bulgaria	5330	1390
18	Canada	5530	2825
19	Cayman Island-Doc	8900	3665
	Cayman Island-Mer	9320	3665
20	Chile	11340	4740
21	China	4240	1555
22	Costa Rica	9200	3955
23	Cote d'Ivoire	7250	2435
24	Croatia - Doc	4210	1555
	Croatia - Mer	5060	1555
25	Cuba	8960	3715
26	Cyprus	5630	1255
27	Czech Rep	5110	1595
28	Denmark	8960	1705
29	Egypt	5270	1330
30	Eritrea	8690	2585

31	Ethiopia	6660	1430
32	Finland	6880	1545
33	France	4790	1565
34	Germany	8020	1770
35	Ghana	7790	2130
36	Greece	6250	1450
37	Guatemala	7990	4025
38	Hong Kong - Doc	5680	1530
	Hong Kong - Mer	8030	1540
39	Hungary	6300	1500
40	Iceland	10580	2200
41	India	5080	840
42	Indonesia - Doc	5670	1735
	Indonesia - Mer	7800	1740
43	Iran	6070	840
44	Iraq	4050	960
45	Ireland	7590	1965
46	Italy	6760	1745
47	Japan - Doc	8570	2130
48	Jordan	6180	1380
49	Kenya	6600	1795
50	Korea Rep	7410	1755
51	Kuwait	4450	935
52	Kyrgyzstan	7500	1235

53	Lao PDR -Doc	6620	1360
	Lao PDR -Mer	7470	1365
54	Latvia	6320	2120
55	Luxembourg	5250	1735
56	Macao(China)-	6400	1600
57	Malaysia	6870	1430
58	Maldives	4830	890
59	Mali	7190	3230
60	Malta	7380	2280
61	Mauritania	8810	2710
62	Mauritius	7230	1830
63	Morocco	7420	2190
64	Nepal- Doc	2800	785
65	Nepal- Mer	3440	785
66	Netherlands	7290	1820
67	New Zealand	7410	3615
68	Niger	9420	3750
69	Nigeria	6420	2260
70	Norway	9250	1795
71	Oman	5570	765
72	Phillippines	5740	1795
73	Poland	5450	1500
74	Portugal	7070	2095
75	Qatar	6120	890

76	Rep of Macedonia	7680	2215
77	Romania	6580	1350
78	Russian Fed	4370	1430
79	Rwanda	7470	1795
80	Saudi Arabia	6510	1280
81	Senegal	7870	2630
82	Sierra Leone-Doc	6190	1805
	Sierra Leone-Mer	7470	1810
83	Singapore	6100	1745
84	Somalia - Doc	5120	1800
	Somalia - Mer	5760	1805
85	South Africa	7450	2655
86	Spain	6600	2015
87	Sri Lanka	5010	1060
88	Sudan	6230	1430
89	Sweden	9080	1715
90	Switzerland	8090	1795
91	Syrian Arab Rep	6850	1185
92	Tanzania	7020	1795
93	Thailand	4960	1230
94	Togo	8460	2360
95	Tunisia	6140	1770
96	Turkey - Doc	1180	1365
	Turkey -Mer	5300	1365

97	U.A.E	5590	790
98	U.K	6280	1580
99	Uganda	7900	1795
100	Ukraine	6980	1330
101	USA	6990	2990
102	Uzbekistan	7810	1130
103	Viet Nam	4900	1390
104	Zimbabwe	7120	1875