EXPRESS MAIL SERVICE (EMS)

For prompt transmission and speedy delivery of international postal articles, Express Mail Service (EMS) is offered at Major domestic locations for **104** countries of the world. Documents, packets and parcels can be sent through EMS.

SPECIAL FEATURES OF THE SERVICE

- A truly global Fast & Economical Solution for dispatch of documents/merchandise
- Viable/speedy transshipment and prompt delivery
- Direct dispatches for most of the countries
- Government undertakes liability in case of loss
- Pick up facility for bulk registered customers
- Global track & trace facility.

Maximum Weight of An EMS Item:

- An EMS item will be accepted for booking up to a maximum weight of 30 KG

Maximum Size:

- Length 1.50 meters for any one dimension
- Length and girth combined 3 meters

Terms & Conditions:

- The complete mailing address should be accurate and neatly written/typed
- Telephone numbers of sender and addressee should also be indicated on the item to be sent
- Each item shall be packed and closed in a manner with proper weight, shape and the nature of contents as well as the mode of transportation and duration of conveyance
- Each item shall be packed and closed so as not to pose any threat either to the handling official or damage other mail/ postal equipment/ articles

ITEMS CONTAINING GOODS OR MERCHANDISE REQUIRING CUSTOMS INSPECTION

- All outbound EMS items are subject to Customs inspection and clearance and should satisfy local Export Regulation's and destination countries' Import Regulations.
- Each item containing goods or merchandise shall be accompanied by properly completed Customs declaration.
- The contents of each such item shall be shown in detail on the customs declaration conspicuously and discretely.
- For the convenience of customers, it is advised to download CDS Mobile Application and create a declaration in it an write the ticket number generated on the Custom Declaration Form for quick processing of EMS article.

Compensation:

- Provided that a complaint regarding loss, non-delivery of an EMS item is preferred to the office concerned within 30 days of an article, in case of an established loss of an EMS article due to the fault of the Post, the liability will be accepted and compensation made commensurate with actual loss to the maximum extent of the following limits:-
    - For an item containing only documents : 30 SDR
    - For an item containing other articles : 130 SDR

Prohibition:

- Animal, arms/ammunitions, Explosives, Coins, Bank notes, Currency note, Securities of any kind payable to the bearer, traveler cheques, platinum, Gold or Silver, precious Stones/Metals, other valuable articles/Stamps, Pornographic Material, Passport, Hazardous or Composedly Material, Narcotic's, Antique Blank Cheques, Blank Credit Cards, Gambling Devices, Radioactive material, perishables biological substances, infection substances, etc.
- Prohibition laid down in Universal Postal Union Convention shall also apply to EMS article.

Revised EMS tariff effective from 1st February, 2019

S.No	Name of country	First 500 grm	Addl. 500 grm
1	Afghanistan	2,110	140
2	Albania	2,970	305
3	Algeria	3,220	320
4	Argentina	3,120	800
5	Austria	3,010	265
6	Azerbaijan	2,540	125
7	Bahrain	2,370	120

8	Bangladesh	1,850	105
9	Belarus	3,200	305
10	Bhutan -Doc	2,010	240
	Bhutan - Mer	2,450	240
11	Bolivia	3,350	805
12	Bosnia & Herzegovina	2,750	305
13	Botswana	3,000	140
14	Bulgaria	2,340	235
15	Brazil	2,960	110
16	Cayman Island	3,040	730
17	Chile	3,980	885
18	Costa Rica	3,340	790
19	Cote d'Ivoire	2,690	435
20	Croatia - Doc	2,040	265
	Croatia - Mer	2,480	265
21	Cuba	3,170	650
22	Cypurs	2,840	195
23	Czech Rep	2,490	270
24	Denmark	4,130	285
25	Egypt	2,640	210
26	Eritrea	3,200	305
27	Ethiopia	3,330	230
28	Finland	3,450	280
29	Ghana - Doc	2,890	420
	Ghana - Mer	3,110	420

30	Greece	3,110	235
31	Guatemala	2,610	740
32	Guinea Bissau	2,820	545
33	Hungary	3,140	255
34	Iceland	3,300	385
35	Iraq	2,110	135
36	Ireland	3,460	340
37	Italy	3,300	295
38	Jordan	3,100	220
39	Kenya	3,200	305
40	Korea Rep - Doc	1,740	295
	Korea Rep - Mer	2,080	295
41	Kuwait	2,320	130
42	Kyrgyzstan	3,310	395
43	Lao, PDR	3,090	215
44	Latvia	2,460	245
45	Luxembourg	3,000	325
46	Macao(China)-Doc	1,710	265
	Macao(China)-Mer	2,040	265
47	Malaysia	3,110	230
48	Maldives-Doc	1,600	175
	Maldives-Mer	1,930	175
49	Mali	2,440	595
50	Malta	2,870	280

51	Mauritania	3,420	490
52	Mauritius	2,750	305
53	Morocco	3,070	385
54	Nepal	1,840	95
55	Niger - Doc	2,120	700
	Niger - Mer	2,560	700
56	Nigeria	2,980	400
57	Norway	4,340	305
58	Oman	1,840	95
59	Philippines - Doc	1,750	305
	Philippines - Mer	2,420	305
60	Poland	2,710	265
61	Portugal	2,620	380
62	Romania	3,330	230
63	Rwanda	2,530	305
64	Senegal	2,960	475
65	Sierra Leone-Doc	1,980	305
	Sierra Leone-Mer	2,310	305
66	Singapore	2,850	290
67	Somalia - Doc	1,750	305
	Somalia - Mer	2,090	305
68	Spain	2,810	350
69	Sri Lanka - Doc	1,690	155
	Sri Lanka - Mer	2,130	155

70	Sudan	3,110	230
71	Switzerland	3,860	305
72	Syrian Arab Rep	2,380	180
73	Tanzania	2,750	305
74	Thailand - Doc	1,950	190
	Thailand - Mer	2,170	190
75	The Ex-Yugoslav Rep of Macedonia	2,930	360
76	Togo	3,330	420
77	Tunisia	2,520	300
78	Turkey	2,310	215
79	Uganda	3,200	305
80	Ukraine	3,090	215
81	Uzbekistan	3,170	95
82	Viet Nam	2,430	220
83	Zimbabwe	2,770	320
84	Belgium	2,760	315
85	Canada	3,360	630
86	China	2,040	255
87	France	3,030	320
88	Germany - Doc	2,770	300
	Germany - Mer	3,260	300
89	Hong Kong - Doc	2,460	250
	Hong Kong - Mer	3,130	295

90	India	2,520	130
91	Indonesia - Doc	1,960	345
	Indonesia - Mer	2,290	345
92	Japan - Doc	2,170	445
	Japan - Mer	2,610	445
93	Netherlands	3,150	370
94	Qatar	2,530	145
95	Saudi Arabia	2,630	240
96	South Africa	3,180	575
97	Sweden	3,180	345
98	U.A.E	2,950	120
99	U.K	3,540	325
100	Australia	2,770	750
101	Iran	2,630	200
102	New Zealand	2,530	860
103	Russian Fed	2,140	480
104	USA	3,220	1,025