

INTERNATIONAL EXPRESS MAIL SERVICE (EMS)

For prompt transmission and speedy delivery of postal articles Express Mail Service (EMS) is offered from Major domestic locations for **104** countries of the world. Documents, packets and parcels can be sent through EMS. The maximum weight of EMS item is 30 kilograms.

SPECIAL FEATURES OF THE SERVICE

- A truly global Fast & Economical Solution for dispatch of documents/merchandise
- Special treatment during customs clearance
- Viable/speedy transshipment and prompt delivery
- Booking facility available even in the late hours
- Direct dispatches for most of the countries
- Government undertakes liability in case of loss
- Pick up facility for bulk registered customers
- Global track & trace facility.

Maximum Weight of An EMS Item:

- An EMS item will be accepted for booking upto a maximum weight of 30 KG

Maximum Size:

- Length 1.50 meters for any one dimension
- Length and girth combined 3 meters

Terms & Conditions:

- The complete mailing address should be accurate and neatly written/types
- Telephone numbers of sender and address may also be indicated on the item to be sent
- Each item shall be packed and closed in a manner with proper weight, shape and the nature of contents as well as the mode of transportation and duration of conveyance
- Each item shall be packed and closed so as not to pose any threat either to the handing official or damage other mail/ postal equipment

ITEMS CONTAINING GOODS OR MERCHANDISE REQUIRING CUSTOMS INSPECTION

- All outbound EMS items are subject to Customs inspection and clearance and should satisfy local Export Regulation's and destination countries Imports' Regulations
- Each item containing goods or merchandise shall be accompanied by properly completed Customs declaration
- The contents of each such item shall be shown in detail on the customs declaration conspicuously and discretely

Compensation:

- Provided that a complaint regarding loss, non-delivery of an EMS item is preferred to the office concerned within 30 days of an article, in case of an established loss of an EMS article due to the fault of the Post, the liability will be accepted and compensation made commensurate with actual loss to the maximum extent of the following limits:-
 - For an item containing only documents : 30 SDR
 - For an item containing other articles : 130 SDR

Prohibition:

- Animal, arms/ammunitions, Explosives, Coins, Bank notes, Currency note, Securities of any kind payable to the bearer, traveler cheques, platinum, Gold or Silver, precious Stones/Metals, other valuable articles/Stamps, Pornographic Material, Passport, Hazardous or Composedly Material, Narcotic's, Antique Blank Cheques, Blank Credit Cards, Gambling Devices, Radioactive material, perishables biological substances, infection substances, etc
- Prohibition laid down in Uniserial Postal Union Convention shall also apply to EMS article.

LIST OF COUNTRY

S.No	Name of Country	S.No	Name of Country	S.No	Name of Country
1	Afghanistan	23	Czech Rep	45	Luxembourg
2	Albania	24	Denmark	46	Macao(China)-Doc
3	Algeria	25	Egypt		Macao(China)-Mer
4	Argentina	26	Eritrea	47	Malaysia
5	Austria	27	Ethiopia	48	Maldives-Doc
6	Azerbaijan	28	Finland		Maldives-Mer
7	Bahrain	29	Ghana – Doc	49	Mali
8	Bangladesh		Ghana – Mer	50	Malta
9	Belarus	30	Greece	51	Mauritania
10	Bhutan -Doc	31	Guatemala	52	Mauritius
	Bhutan – Mer	32	Guinea Bissau	53	Morocco

11	Bolivia	33	Hungary	54	Nepal
12	Bosnia & Herzegovina	34	Iceland	55	Niger – Doc
13	Botswana	35	Iraq		Niger – Mer
14	Bulgaria	36	Ireland	56	Nigeria
15	Brazil	37	Italy	57	Norway
16	Cayman Island	38	Jordan	58	Oman
17	Chile	39	Kenya	59	Philippines – Doc
18	Costa Rica	40	Korea Rep – Doc		Philippines – Mer
19	Cote d'Ivoire		Korea Rep – Mer	60	Poland
20	Croatia – Doc	41	Kuwait	61	Portugal
	Croatia – Mer	42	Kyrgyzstan	62	Romania
21	Cuba	43	Lao, PDR	63	Rwanda
22	Cyprus	44	Latvia	64	Senegal
65	Sierra Leone-Doc	85	Canada		
	Sierra Leone-Mer	86	China		
66	Singapore	87	France		
67	Somalia – Doc	88	Germany – Doc		
	Somalia – Mer		Germany – Mer		
68	Spain	89	Hong Kong – Doc		
69	Sri Lanka – Doc		Hong Kong – Mer		
	Sri Lanka – Mer	90	India		
70	Sudan	91	Indonesia – Doc		
71	Switzerland	92	Japan – Doc		
72	Syrian Arab Rep		Japan – Mer		
73	Tanzania	93	Netherlands		
74	Thailand – Doc	94	Qatar		
	Thailand – Mer	95	Saudi Arabia		

75	The Ex-Yugoslav Rep of Macedonia	96	South Africa		
76	Togo	97	Sweden		
77	Tunisia	98	U.A.E		
78	Turkey	99	U. K		
79	Uganda	100	Australia		
80	Ukraine	101	Iran		
81	Uzbekistan	102	New Zealand		
82	Viet Nam	103	Russian Fed		
83	Zimbabwe	104	USA		
84	Belgium				

Abbreviations:

- DOC: Documents
- Mer: Merchandise